

When will the library be open?

We don't know. We will continue to follow guidelines set by the governor and the CDC, and we will regularly update our website and Facebook pages.

Can I return my items?

The book drop is not open, and we cannot accept returns when doing curbside service. Due dates have been extended.

When will the book drop be open?

We don't know yet. It will probably be closed through the end of May. No one will be fined.

When can I pick up my holds?

Wait to receive a holds notification or check your LINKcat account to see if the hold has a waiting status, then call the library to set up a pickup appointment

How often can I pick up materials?

Once per week, per family

How far in advance can I schedule a pickup?

We are scheduling pickups one week at a time.

What are the curbside service hours?

To start, 9:00-6:00, Monday-Friday

What if need to talk to the librarian doing curbside service?

Please email waupl@waupl.org instead. If you would like a call or email from a specific librarian, they will get your message and contact you. We will not be able to linger at your car or accept materials or anything else from you during curbside service.

Can I send my kids to pick up materials?

We are limiting curbside service to vehicle pickup. If you have extenuating circumstances, please call the director Erick Plumb to make arrangements 849-4208.

How do I look up to see what books are in the library?

Watch our instructional video (www.facebook.com/WaunakeePublicLibrary/videos/656629461858372/) or call 849-4217 to get help from a librarian.