

HOTSPOT POLICY

The Wi-Fi Hotspots made available from Waunakee Public Library can be checked out and used to connect a device (laptop, cell phone, tablet, etc...) to the internet. The hotspots will work in any area in the United States with Verizon cell phone coverage. Hotspots are intended for use in the United States only. Patrons are responsible for any charges incurred by unauthorized usage outside the United States.

GUIDELINES

- Any patron 16 and older with a library card in good standing (no charges over \$20.00 or currently lost items) may check out a hotspot.
- Hotspots are checked out in person at Waunakee Library.
- Hotspots are intended for short-term use. Individual households are permitted one checkout/hold every three months.
- Hotspots have a checkout period of 7 days.
- Up to two renewals are allowed if no other patrons have an active hold.
- Hotspots over a week overdue are subject to remote deactivation by Waunakee Library.
- Holds for hotspots are placed with a librarian, in person or over the phone at 608-849-4217.
- Hotspots are returned directly to a Waunakee Library staff member, with all components, during the library's open hours. They may not be returned to the book drop or to any other library.
- Do not attempt to clean or make repairs, adjustments or alterations of any kind to a library hotspot.
- Patrons are responsible for loss or damage to a hotspot and any of its contents. If a hotspot is lost or damaged, please contact Waunakee Public Library immediately.

USAGE

Regular internet surfing uses less data than streaming music and videos. Once a hotspot uses 25 GB of data, it is still possible to use Wi-Fi, but the connection will slow down. Streaming is not a satisfying option once the monthly data reaches 25 GB.

Be advised that the hotspots are an open wireless connection and the library is not responsible for information accessed using this device or for personal information shared over the Internet. Hotspot users are encouraged to follow safe internet practices, such as using a VPN. Your information is not tracked by the library or the service provider. Internet content filtering is not

provided through Waunakee Public Library hotspots. Parents/Guardians are responsible for monitoring what their children access via the hotspot. Hotspot users should refrain from online activity that violates federal, state, or local laws.

Updated 5/28/2021